

Operations

Category and Courses Marketing Kit

Create a well-oiled machine. Become a well-oiled machine.



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I. Course Summary Descriptions

Operations

Whether you work in manufacturing or service, MindEdge's operations courses provide the knowledge needed to improve quality, boost customer satisfaction, reduce costs, and streamline operations. You'll be introduced to the tools, techniques and best practices that are proven effective in any business environment.

Logistics and Distribution Management

This course explores the fundamental concepts and ideas of logistics and distribution management. It delves into the various logistics information management systems, analyzes their financial aspects and technological influences, and explains how to manage and measure their performance. This course is divided into modules that explain logistics management, inventory management, and warehousing and distribution. Throughout these modules, course participants will review and distinguish between inbound logistics, outbound logistics, reverse logistics, and third-party logistics; explore the tools and techniques for tracking and valuing inventory, including ABC analysis; and learn the functions of packaging and methods for transporting goods through simple and complex distribution channels

Learner Satisfaction: 98%

Estimated length: 6 hours

Access Time: 180 days

Credits: 0.6 IACET CEUs / 6 PMI PDUs / 6 SHRM PDCs

Operations Management

This course explores the fundamental concepts and theories practitioners will need to successfully guide operations in manufacturing and service organizations. Modules in this self-paced course introduce key foundational material, describe the interplay of supply chains and demand management, and explain the role that processes and process management play in robust operations. Specific tools, techniques, and methodologies (including Lean, total quality management, and Six Sigma) are presented to show their applicability to operational strategies.

Learner Satisfaction: 100%

Estimated length: 10 hours

Access Time: 180 days

Credits: 1.0 IACET CEUs / 10 PMI PDUs / 10 HRCI Credits / 10 SHRM PDCs

Procurement and Supply Management

This course explains the evolution from the transactional purchasing or procurement function into the strategic process of supply management. It introduces key concepts and ideas that can be used to successfully source and manage suppliers and to deal with issues that may arise across the supply chain. The course is divided into modules that explain supply management basics; describe strategic, ethical, and sustainable sourcing; and discuss supply chain leadership and integration. Course participants will explore supply management from several viewpoints; align sourcing, communication, and management strategies; and incorporate ethical and sustainable practices into the supply chain. Trends and changes to the profession due to the Internet and emerging technologies are also discussed.

Learner Satisfaction: 98%

Estimated length: 8 hours

Access Time: 180 days

Credits: 0.8 IACET CEUs / 8 PMI PDUs / 8 SHRM PDCs

Supply Chain Management Basics

As a supply chain grows in complexity, and companies increasingly source products and services from a more diverse and global set of suppliers, the job of managing the processes that ensure the steady and reliable flow of components and inputs has never been more difficult. This course introduces the core concepts and components of supply chain management, including supplier evaluation, logistics, inventory management, and other supply chain practices.

Learner Satisfaction: 99%

Estimated length: 10 hours

Access Time: 180 days

Credits: 1.0 IACET CEUs / 10 PMI PDUs / 10 SHRM PDCs

II. Testimonials

The following testimonials are provided by learners that have completed courses in the Operations suite.

Logistics and Distribution Management

"Very useful content and easy to follow. Organized and step-by-step process. I liked the variety of ways to convey the content. Definitely will take more courses! Thanks!"

Operations Management

"The Operations Management program was very well planned and presented, and it was easy to follow the methodologies. It exceeded my expectation as a foundations course."

Procurement and Supply Management

"Excellent content. Fully recommended."

Supply Chain Management Basics

"Good course on Supply Chain Management. I am glad I took the course."